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October 30, 2016

10:45 PM

Let me start by saying, I absolutely appreciate my clients and am so grateful that you have chosen me to be your nail tech/lash savant.

**NEW CLIENT & CANCELLATION POLICY EFFECTIVE IMMEDIATELY:**

- NO SHOW = NO FUTURE APPOINTMENTS
- ALL NEW CLIENTS are required to pay a \$25 NON-REFUNDABLE deposit to secure an appointment. You DO NOT have a confirmed appointment until I have received your \$25 deposit via e-transfer. Which will then be applied to your service.
- A MINIMUM of 24-48 HOURS notice is required for cancellations, otherwise you will forfeit your deposit. If less than 24 hours notice is given then a cancellation charge will be applied to your account, which must be paid before future appointments. If cancelling day of, you will be required to pay 50-75% of services booked for that day. Exceptions may be made but that is entirely up to my discretion.
- If you cancel with AT LEAST 24 hours notice, your \$25 deposit will be applied to your next appointment which must be booked within 60 days of the original appointment. If appointments are continually rescheduled, deposit is forfeited.
- please do not bring children to your appointments, this is your time for you.

To some, taking a deposit may seem unusual, but I assure you, many techs do this. Some even require 50% of the service cost as a deposit.

Doing nails & lashes is my passion and my BUSINESS, and my time is valuable as is yours. My business thrives because of awesome and reliable clients like yourselves. ❤️😊

Thank you for your understanding.

E-transfer can be sent to:

Hello@uniqueu.ca

Unique U

13328 117St NW, Edmonton, AB T5E 5M2

(780) 966-3042

13328 117 St NW

13328 117 St NW, Edmonton, AB T5E 5K4

<https://goo.gl/maps/Czfk6C14Wax>

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